



# University of Wisconsin–Madison Police

**Policy: 47.3**

**SUBJECT: UNIVERSITY OF WISCONSIN HOSPITAL-RESPONSE**

**EFFECTIVE DATE: 12/31/11**

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## **POLICY:**

The University of Wisconsin Hospital is governed by the University of Wisconsin Hospital and Clinics Authority (UWHCA). The UWHCA employs security personnel responsible for patrolling the Hospital. The UW-Madison Police Department provides police services to the UWHCA, including response to calls for service and follow-up investigations on criminal matters.

## **DEFINITIONS:**

“Combative” refers to an individual who is fighting or eager to fight.

## **PROCEDURE:**

### **47.3.1 ROLES & RESPONSIBILITY**

The following outlines the Department’s roles and responsibilities at the UWHCA:

- A. Locations contracted for police coverage include UWHCA’s portion of the Clinical Sciences Center, as well as the American Family Children’s Hospital, the University Station Clinic, Adolescent Alcohol Intervention, Sports Medicine Clinic, UW Health-West Clinic, UW Health-East Clinic, the Middleton Rehabilitation Clinic, and various UWHC pharmacies (The Northeast Family Medical Center, the Odana Atrium, 1 S. Park Street, University Health Services, East Towne, West Towne, 8007 Excelsior Drive, 8501 Excelsior Drive, and 301 S. Westfield).

Police and/or security coverage for the UWHCA includes:

1. Responses to requests for assistance or reporting incidents
2. Issues acted on by UWPD personnel to protect life, safety or property
3. Follow up investigations as warranted by UWPD
4. Problem solving efforts directed at UWHCA issues
5. Police incident management
6. Assistance in yearly formal planning with the Department of Corrections
7. Consultation for ongoing access control or cctv issues
8. Consultation for initial installation of access control and cctv systems
9. Access to dispatch, alarm monitoring and radio system services
10. Providing training for UWHCA personnel
11. Police Staffing for the UWHCA Emergency Department.

- B. The University of Wisconsin-Madison Police Department employs sworn and non-sworn personnel to patrol the Health Sciences Learning Complex, adjacent to the Hospital. . Police Officers are assigned to work in the UWHCA Emergency Department, per the current agreement between UWHCA and UW-Madison Police Department.

### **47.3.2 EMERGENCY AND NON-EMERGENCY RESPONSE**

The following shall provide procedures for responding to emergency and non-emergency calls for service at the UW Hospital:

- A. Emergency incidents at the Hospital and adjoining property are calls for police service involving in-progress crimes, certain critical alarms, combative patients, elevated threat level in the Emergency Department, and any other life-threatening situation. Emergency equipment may be utilized by responding police officers.
- B. Non-emergency calls for services at the University of Wisconsin-Hospital are those that do not require a quick response for preservation of life or property. Non-emergency response for calls at the Hospital and adjoining property is appropriate when crimes are not in progress, where no one remains in jeopardy as a result of the activity, [REDACTED] When responding to any calls of this nature, all police units will be operated in accordance with traffic regulations. Emergency equipment will not be used unless the

nature of the incident changes or the equipment is required for visibility at the scene. [REDACTED]

[REDACTED] Hospital security may determine a police officer is not needed to respond. For calls regarding criminal matters, the responding police officer should notify Hospital security of the incident if it is determined to be not of a sensitive investigative matter. In cases where notification is not made, the Manager on Call will be notified and will notify Hospital administration of the incident.

- C. In the event the Police Department is requested to respond to assist in providing for the safety of medical staff or patients who present behavior problems (covered under the Emergency Medical Treatment and Labor Act or otherwise):
  1. The Department Communications Center receives emergency and other phone calls directly from the UW Hospital.
  2. Issues involving combative patients shall be dispatched to police as a priority call.
  3. All police officers are trained in team stabilizations methods and the concept of operating under the authority of a team led by a medical doctor.
  4. UW Health Sciences Security officers headquartered in the Health Sciences Learning Center adjacent to the UW Hospital are trained annually in assisting hospital staff with combative patients.
  5. UW Hospital security officers are trained by the Department in team stabilization.
  6. The initial police officers to arrive shall determine if more officers are required. A combination of available police and security units may be dispatched.
  7. After assistance is provided, the primary investigating officer shall complete an incident report.
  
- D. Officers responding to infant abductions from the Hospital shall respond as a priority in an effort for safe recovery and investigation. Responding officers shall follow the Department Missing Person Investigations directives. The Hospital maintains response procedures for such incidents.