



# **UW-Madison Police Department**

## **Policy: 54.1**

### **SUBJECT: PUBLIC INFORMATION**

**EFFECTIVE DATE: 06/01/10**

**REVISED DATE: 04/21/17; 02/20/19; 02/05/20**

**REVIEWED DATE: 06/01/12; 05/01/2018**

**STANDARD: CALEA 54.1.1 – 54.1.3 IACLEA 12.3.4**

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#### **INDEX:**

- 54.1.1 PUBLIC INFORMATION FUNCTION
- 54.1.2 PUBLIC INFORMATION POLICY INPUT
- 54.1.3 MEDIA ACCESS
- 54.1.4 PUBLIC INFORMATION EMPLOYEE GUIDELINES
- 54.1.5 NEW RELEASE GUIDELINES

#### **POLICY:**

The UW-Madison Police Department shall establish policies and procedures for the release of information to the community and the media. The Department is committed to informing the community and news media of events that occur within the public domain. The right of access to law enforcement information is important and must be accomplished within legal parameters and in accordance with Department procedures.

#### **DEFINITIONS:**

“Media” refers to radio, television, newspapers, magazines, blogs, and other means of communication that reach or influence people widely.

#### **PROCEDURE:**

##### **54.1.1 PUBLIC INFORMATION FUNCTION**

- A. The Department’s full-time Director of Communications acts as the Department Public Information Officer (PIO). The PIO is responsible for connecting media requests with Department personnel able to respond and/or fulfill the request.
- B. The PIO is the primary spokesperson for the department, unless the PIO and/or the Manager on Call (MOC) designates someone else as spokesperson. In the absence of the PIO, the MOC shall designate a PIO.
- C. Command staff may designate PIOs to assist in providing an organized means for dissemination of information to the public.
- D. Duties associated with the public information function include preparing and distributing news releases, interacting with media personnel, managing the Department’s social media channels, coordinating the release of information and other media activities with University Communications, reviewing public information policies, and coordinating news conferences. Responsibilities of the public information function shall include (with appropriate management authorization):
  - 1. Assisting media personnel in covering news stories at the incident scene.
  - 2. Preparing and distributing agency media releases.
  - 3. Arranging for, and assisting at media (press) conferences.
  - 4. Coordinating and authorizing the release of information about victims, witnesses, and suspects.
  - 5. Coordinating and authorizing the release of information concerning confidential agency investigations and operations.
  - 6. Developing procedures for releasing information when other public service agencies are involved in a mutual effort.
  - 7. Releasing and monitoring information about incidents on the Department’s social media channels.

##### **54.1.2 PUBLIC INFORMATION POLICY INPUT**

- A. The Department PIO shall be responsible for involving media agencies in the development of changes in policies and procedures related to the public information function.

#### **54.1.3 MEDIA ACCESS**

- A. Access by news media representatives, including photographers, shall be controlled at crime scenes, traffic collisions, and scenes of disasters, or other catastrophic events. Access shall be allowed within the limitations of public safety, civil rights restrictions, and crime scene integrity.
- B. Once an incident scene perimeter has been established, news media personnel shall not be permitted inside access without officer escort. The Department shall designate a specific area for news media personnel within proximity of the incident. University Communications staff shall be consulted and serve in a liaison capacity.

#### **54.1.4 PUBLIC INFORMATION EMPLOYEE GUIDELINES**

- A. Those persons designated as PIO's shall receive PIO training.
- B. Patrol shift supervisors should be trained as back-up PIO's and are responsible for monitoring shift activities, preparing initial press releases, and accommodating media requests in accordance with established directives and the State of Wisconsin public records laws. Shift supervisors may delegate tasks to trained PIO's working on their shifts.
- C. University Communications shall not serve as the PIO for the Department unless requested. Personnel releasing information to the media, in most circumstances, shall inform University Communications prior to informing the media.
- D. Law enforcement dispatchers may verify initial information such as type of incident, location, and emergency personnel on-scene, to the requesting media. They may also release written statements prepared by a PIO. Requests for additional information from the media that come through the communications center shall be directed to the designated PIO or the Manager on Call (MOC) if the PIO is unavailable.
- E. Any employee working with the media should inform the PIO or designee to ensure consistent information in a coordinated Department response. An employee who identifies what they believe to be a newsworthy item should contact PIO regarding its release.

#### **54.1.5 NEWS RELEASE GUIDELINES**

- A. News releases shall be prepared in accordance with Department policy and State of Wisconsin open records laws.
- B. When the immediate incident prevents a PIO from preparing a written release, the media may be given initial incident information verbally or via email. In a critical incident, a PIO shall be assigned to a command post, if formed, and the decision to release information shall involve command personnel.