

2018



**EMERGENCY MANAGEMENT BEST PRACTICES AND
LESSONS LEARNED FROM REAL INCIDENTS**

JULY 24 - 25, 2018
GORDON DINING AND EVENT CENTER



UW-Madison
Police Department
UNIVERSITY OF WISCONSIN-MADISON

AGENDA

Day 1: July 24 – Gordon Dining and Event Center (700 W Dayton St., Madison)

8:00 a.m.	Check-In and Networking	Overture
8:40 a.m.	Opening Remarks Assistant Chief Sasso, <i>University of Wisconsin-Madison Police Department</i>	Overture
9:00 a.m.	Speaker – Art Kirtkland, Emergency Management Director, <i>UCLA: Active Shooter Incident Lessons Learned</i>	Overture
10:00 a.m.	BREAK	
10:10 a.m.	Speaker – Vanessa Becker, Former Board Member Umpqua Community College, Oregon: <i>Lessons Learned from Umpqua Community College Active Shooter Response</i>	Overture
11:10 a.m.	BREAK	Overture
11:20 a.m.	Speaker- Nick Davis, UW-System Chief Information Security Officer: <i>Lessons Learned from the 2017 UW-System Cyber Attack</i>	Overture
12:00 p.m.	LUNCH	Symphony
1:10 p.m.	Speaker – Steve Harris, Director of Emergency Management University of Georgia: <i>Lessons Learned from Developing a Building Emergency Plan Generator System</i>	Overture
2:10 p.m.	BREAK	
2:20 p.m.	Speaker – Amina Assefa, University of California, Readiness Advisor: <i>Berkeley Protests Presentation</i>	Overture
3:30 p.m.	Questions, Discussion, and Closing Remarks	Overture

3:45 p.m. – 5:00 p.m. BREAK

5:00 p.m. Social
Heavy Hors d'oeuvres Served and Cash Bar **Symphony**

6:00 p.m. Speaker – Professor Emeritus Charles L. Cohen,
UW-Madison, *Jews and Muslims in Christian America* **Symphony**

7:00 p.m. Questions, Discussion, and Closing Remarks **Symphony**

Day 2: July 25 – Gordon Dining and Event Center (700 W Dayton St., Madison)

8:00 a.m. Check-In and Networking **Overture**

8:20 a.m. Opening Remarks **Overture**

8:30 a.m. Speaker – Frank DeAngelis, Former Principle of
Columbine High School: *Leadership Lessons from
Columbine and Beyond* **Overture**

10:00 a.m. BREAK

10:15 a.m. Speaker – Frank DeAngelis - Continued **Overture**

11:30 a.m. Questions, Discussion, and Closing Remarks **Overture**

12:00 p.m. ADJOURNMENT

12:15 p.m. UW System Breakout Session: Invite Only

TOPICS AND PRESENTERS

Art Kirkland

UCLA

DIRECTOR OF EMERGENCY MANAGEMENT



BIO: Art Kirkland is the Director of the Office of Emergency Management at UCLA. He has held this position since 2013. Prior to coming to Los Angeles, he served in the same position at Tulane University in New Orleans. He has served in EOCs as Plans Chief, Operations Chief and Incident commander for incidents from hurricanes to fires to active shooters. In response to Hurricane Katrina, he discovered that communication during emergencies is probably the one of the most important components of response. This finding was reinforced during the 2016 shooting incident at UCLA.

Prior to coming to the emergency management community, Art served 25 years in the United States Army. He spent a great deal of this time in the education system, serving as an instructor and assistant professor at the United States Military Academy and the Command and General Staff College. He finished his career as Professor of Military Science for the consortium of colleges and universities in New Orleans. He feels that this time spent on “the dark side” gives him an insight into the concerns of the faculty in a university environment.

PRESENTATION: **Lessons Learned from the June 1st, 2016 UCLA Active Shooter Incident**

Art will go through a complete timeline of the event from what UCLA knew prior to the first 911 call, through the response and the aftermath. He will discuss both the findings and recommendations from the After Action Review and Improvement Action Plan as well as the results of the executive level Safety Task Force meetings that happened as a result of the shooting.

Vanessa Becker
UMPQUA COMMUNITY COLLEGE
FORMER BOARD MEMBER



BIO: Vanessa brings over 20 years of government and nonprofit experience and owns her own consulting firm, V Consulting & Associates Inc., that is focused on board development, executive coaching and planning. Vanessa's experience includes twelve years as CEO of a domestic violence and rape crisis center and Interim Deputy Health Administrator of Douglas County Health and Social Services.

Tragedy struck the Umpqua Community College campus on October 1st, 2015 when an active shooter shot and killed eight students and one faculty member and injuring several others. It was the largest mass shooting in State history. At the time, Vanessa was serving her fourth term as President and Chair of the UCC Board of Trustees. She responded immediately and stepped in to provide trauma informed response at the individual, community and institution level. In her volunteer leadership role, she provided a bridge from the college to law enforcement, medical, county, state and federal government, while also serving as a media representative for UCC during the first 72 hours.

Since October 1st, Vanessa has shared lessons learned at several FBI sponsored trainings, Department of Justice events, a special joint committee on active shooter events for the Oregon State House of Representatives & State Senate and spoken at multiple National education sector leadership events across the United States. Harvard recognized Vanessa's efforts in 2017 as a co-presenter and alumni of the Harvard Kennedy School Crisis Leadership in Higher Education program and Oregon Governor Kate Brown appointed Vanessa to the Oregon Higher Education Coordinating Commission in 2018, where Vanessa is continuing her dedication to higher education in the state.

Presentation:

PRESENTATION: Impacts of Traumatic Events on Campus, Lessons Learned in the Umpqua Community College School Shooting

Mass casualty events such as shootings impact individuals and communities both immediately and long term. The direct and indirect consequences felt by the survivors, victims' families, first responders and the greater community is often widespread and devastating. Preparation and response plans are tested during these events. Individual and organization resilience is also tried while the trajectory of recovery is set in the immediate aftermath. This session will focus on the immediate response to the shooting in October 2015 at Umpqua Community College in October 2015. The event remains the largest mass shooting in state history.

Nick Davis

UNIVERSITY OF WISCONSIN-SYSTEM
CHIEF INFORMATION SECURITY OFFICER



BIO: Nicholas Davis is the Chief Information Security Officer (CISO) of UW System. He helps in creating IT systems, policies and the corresponding security assessments that are necessary to assure that UW System deploys and uses IT systems in the most secure manner possible, while continuing to meet the mission of the university.

Nick was most recently employed by the University of Wisconsin at Madison in the IT Security group. His responsibilities included the deployment of digital certificates for encryption, launching the IT Security awareness program at UW- Madison, performing security assessments, vulnerability assessments and other special projects. He also currently teaches an undergraduate course at UW-Madison, in the School of Business, entitled Information Security Management and Strategy, and has previously taught courses in information security and e-commerce at Madison College and Cardinal Stritch University. He is a Certified Information Systems Security Professional (CISSP) and a Certified Information Systems Auditor (CISA). Nick holds an MBA in Information Systems from the University of Wisconsin, Madison and is a member of FBI Infragard.

PRESENTATION: **Lessons Learned from Lessons Learned from the 2017 UW-System Cyber Attack**

Steve Harris

THE UNIVERSITY OF GEORGIA
DIRECTOR OF OFFICE OF SECURITY AND EMERGENCY PREPAREDNESS



BIO: Mr. Harris is Director of the Office of Emergency Preparedness, Insurance and Claims Management for the University of Georgia. Previously he served as the State of Georgia's School Safety Unit Manager with the Georgia Emergency Management Agency – Office of Homeland Security (GEMA). During his 23 years of public safety service, Steve has served as a Police Officer and as an Assistant Security Administrator of a school district. Steve is also a national instructor for the International Association of Chiefs of Police and the United States Department of Education's Readiness in Emergency Management in Schools Technical Assistance Center.

PRESENTATION: **Lessons Learned from Developing a Building Emergency Plan Generator System**

In an effort to develop a comprehensive, online building emergency action planning system for over 400 buildings, the University of Georgia (UGA) experienced many interesting challenges. After learning that a consultant developed system would exceed available funding, the UGA Office of Emergency Preparedness leveraged existing campus relationships to develop an internal system to meet campus needs. The presentation will provide a historical perspective of the development, testing, actual use and lessons learned associated with the implementation.

Amina Assefa, MPH

UNIVERSITY OF CALIFORNIA SYSTEM
MANAGER, READINESS ADVISOR



BIO: Amina is the University of California system-wide advisor on mission continuity planning, building emergency planning, and disaster recovery. Previously, Amina managed UC Berkeley's Office of Emergency Management for six years. Amina came to UC Berkeley from New York City Emergency Management where she helped the city prepare for and respond to multiple emergencies including Hurricane Irene, heat waves, blizzards, tornados, and an earthquake. She also worked in Louisiana during Hurricanes Katrina, Gustav, and Ike. Amina has a B.A. from Mills College in Oakland, CA and a Master of Public Health from Tulane University in New Orleans, LA.

PRESENTATION: **When Milo Comes To Town (Berkeley Protests Presentation)**

In 2017, University of California, Berkeley was the site of several high-profile protest events, including a violent protest in February that caused significant damage to the campus. For each event, the campus Office of Emergency Management (OEM) played a significant role in response activities. This presentations details on how OEM collaborated with the UC Police Department to conduct in-depth media intelligence gathering and monitoring and outlines key lessons learned.

Charles L. Cohen

UNIVERSITY OF WISCONSIN-MADISON
PROFESSOR EMERITUS | DEPARTMENT OF HISTORY



BIO: Charles L. Cohen, the E. Gordon Fox Professor of American Institutions and Director for the Lubar Institute for the Study of Abrahamic Religions, teaches and writes about colonial British North America, American religious history, and the braided histories of Judaism, Christianity, and Islam. His scholarship has been recognized by, among other awards, the Allan Nevins Prize of the Society of American Historians for his work on the psychology of Puritan religious experience, terms on the councils of both the Omohundro Institute of Early American History and Culture, and the American Society for Church History, and appointment as Distinguished Lecturer, Organization of American Historians. His teaching has been honored by two awards from the UW–Madison History Department, the Emil Steiger Award for Excellence by UW–Madison, a Phi Beta Kappa award from UW–Madison, and listing in *Who’s Who of American Teachers*. He created UW–Madison’s Advanced Placement Summer Institute; directed the Religious Studies Program from 1997–2005; and is Founding Director the Lubar Institute for the Study of the Abrahamic Religions (LISAR), whose mission is to create better understandings of Judaism, Christianity, and Islam by encouraging ongoing discussion of these traditions and their interrelationships among scholars, members of those traditions, and the general public.

PRESENTATION: Jew and Muslims in Christian America

The adjudication of religious life in the United States plays out on a field generated by, on the one hand, our Constitution and the political institutions that flow from it, and, on the other, by a religious culture that hugely values religious freedom but that has also been highly inflected by various claims that the United States is a Christian nation. These conditions create a central dilemma: are there circumstances in which religious beliefs and the practices that issue from them make a group seem incapable of being good citizens—even though the nation’s basic values would seem to preclude religious identity as a condition of citizenship. The United States has been defined in various ways as a “Christian nation”; if so, how do Jews and Muslims—whose understandings of such things as sacred space, sacred time, food, and the religious meaning of the state, can be quite different from those of Christians—fit into American society? Does religion create potential fault lines around these things, and, if so, how? American political and culture systems can generally handle most differences, but a few issues are explosive—particularly those that question whether a group’s religion precludes its becoming loyal to the United States, i.e., becoming American citizens.

KEYNOTE SPEAKER

Frank DeAngelis

PRINCIPAL | SURVIVOR | SPEAKER

BIO: Frank is a retired principal of Columbine High School, served as an educator for the Jeffco School District in Littleton Colorado, since 1979, starting as a Social Studies teacher and filling the roles of Head Baseball Coach, Assistant Football Coach, Dean of Students, and Assistant Principal, before becoming the Principal in 1996. Frank is a Colorado native, completing his K-12 education in Denver-area schools, graduating with a bachelor's degree in Education from Metropolitan State College and a Master's Degree in Secondary Education and Social Studies from the University of Colorado. He later earned his Principal's License and Master's Degree from the University of Phoenix. Frank has been involved in numerous professional activities and associations, and has received multiple awards for his teaching, leadership and coaching skills.



A national-level speaker, Frank has addressed numerous professional and school audiences on the topic of recovery after a school-based tragedy. He has visited, consulted, and assisted school communities across the country following incidents of violence and tragedy, including Platte Canyon, Chardon, Virginia Tech, and Sandy Hook. Frank received numerous awards and recognitions throughout his lifetime of service as an educator. He was selected as Colorado High Principal of the Year and was one of the three finalists for National Principal of the Year. He recently received the Jefferson County Lifetime Achievement Award and the Gandhi, King, Ikeda Community Builders Award. He retired in June of 2014 after 35 years at Columbine High School. He is presently serving as a consultant for safety and emergency management for the Jeffco School District in Colorado, and continues to travel nationally and internationally, speaking and consulting.

PRESENTATION: Leadership Lessons from Columbine and Beyond

The tragedy at Columbine redefined the nation. Frank DeAngelis shares his personal story from the events through the aftermath. This presentation reveals the leadership lessons he learned in the focus of an international firestorm. Frank's honest, straightforward account provides invaluable insights into managing the after-crisis with students, staff members, community members and never ending media attention. A positive attitude and a passion for his job, allowed him to work at Columbine from 1979 to 2014. He shares how he was able to build a community that worked together for his kids; the students at Columbine High School. The take-away from this presentation should be required reading for every leader in the nation. Frank retired in June of 2014 after spending 35 years at Columbine High School.

PARKING GUIDE

The conference is held at:
Gordon Dining and Event Center
700 W. Dayton St.
Madison, WI 53715

Parking is at attendee's expense. Pay ramps are available nearby. See the map below.

