

2019



**EMERGENCY MANAGEMENT BEST PRACTICES AND
LESSONS LEARNED FROM REAL INCIDENTS**
FOCUS ON TRAUMA VICTIM/SURVIVOR RECOVERY

JULY 23 - 24, 2019
GORDON DINING AND EVENT CENTER



UW-Madison
Police Department
UNIVERSITY OF WISCONSIN-MADISON

AGENDA

Day 1: July 23 – Gordon Dining and Event Center (700 W Dayton St., Madison)

8:15 a.m.	Check-In and Networking	Symphony
8:25 a.m.	Opening Remarks Chief Roman, <i>University of Wisconsin-Madison Police Department</i>	Symphony
8:30 a.m.	Speaker – John De Silva, Director of Emergency Management University of Virginia: <i>The University of Virginia’s Planning and Response to the events of August 2017 & August 2018</i>	Symphony
9:45 a.m.	BREAK	
10:00 a.m.	Speaker- David Hubeny, Executive Director, Office of Emergency Management, Binghamton University, Binghamton, New York: <i>Case Study: Lessons Learned from Hosting a Community Mega-Shelter</i>	Symphony
11:15 a.m.	BREAK	
11:30 p.m.	LUNCH – Speaker – Chris Fitzgerald, Baron County Sheriff, <i>Managing the Jaymee Closs Response</i>	Symphony
12:30 p.m.	Speaker – Brian Casey, Minneapolis Police Department, author of <i>Good Cop Good Cop: Peer Support: The Force Multiply to Ease Psychological Trauma</i>	Symphony
2:00 p.m.	BREAK	
2:15 p.m.	Speakers – Dr Puni Kalra, PhD, Clinical Phycologist, Mental Health First Responder and Mr. Navdeep Singh Gill, Sikh Community Leader, Oak Creek Sikh Temple: <i>Sikh Temple of WI Shooting: Victim Response & Aftermath</i>	Symphony
3:45 p.m.	Questions, Discussion, and Closing Remarks	Symphony

4:00 p.m.	ADJOURNED	
5:00 p.m.	Social (optional)	Memorial Union Terrace
Day 2: July 24 – Gordon Dining and Event Center (700 W Dayton St., Madison)		
8:15 a.m.	Check-In and Networking	Symphony
8:25 a.m.	Opening Remarks	Symphony
8:30 a.m.	Speaker - Chief Charles Foulke, Middleton Police Chief, <i>A Challenging Month in Middleton, WI</i>	Symphony
10:00 a.m.	BREAK	
10:15 a.m.	Speaker – Sharon Saia, CSW, MSW, Ohio State University, <i>Critical Incident Desensitization (CID) Experiential Workshop</i>	Symphony
11:45 a.m.	Questions, Discussion, and Closing Remarks	Symphony
12:00 p.m.	ADJOURNED	
12:15 p.m.	UW System Breakout Session: <u>Invite Only</u>	Symphony

TOPICS AND PRESENTERS

John De Silva

UNIVERSITY OF VIRGINIA

DIRECTOR OF EMERGENCY MANAGEMENT



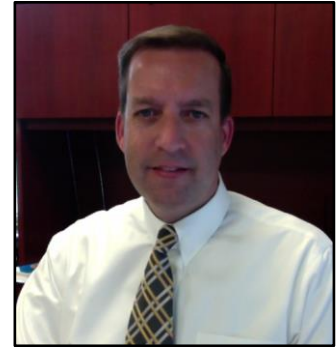
BIO: John DeSilva is the Director of Emergency Management at the University of Virginia in Charlottesville, Virginia, where he leads the academic emergency management program, as well as the institution’s continuity of operations planning efforts. John has sixteen years of experience in emergency management, with seven years in higher education, and nine years in local government. Before joining the University of Virginia in 2016, John was the emergency manager at Suffolk University in Boston, where he led the university’s planning, response, and recovery to numerous natural and man-made events, including the Boston Marathon Bombings in 2013, and the string of blizzards that hit Boston in 2015. Prior to joining higher education, John had a 22-year career in the fire service, the last nine of which were as fire chief/director of emergency management. John has a Master’s degree in Emergency Management from Jacksonville State University, and holds the IAEM’s Certified Emergency Manager (CEM) designation.

PRESENTATION: *The University of Virginia’s Planning and Response to the events of August 2017 & August 2018*

The University of Virginia’s planning and response to the Unite the Right Rally in August of 2017, the lessons learned, and how the lessons learned from that event were applied to the planning and response efforts for the anniversary rally in August of 2018.

David Hubney

EXECUTIVE DIRECTOR, OFFICE OF EMERGENCY
MANAGEMENT, BINGHAMTON UNIVERSITY,
BINGHAMTON, NEW YORK



BIO: Dave Hubney has worked in the emergency services field for 28 years with extensive experience in firefighting, EMS, hazardous materials, technical rescue and emergency management. Dave is the Executive Director for the Office of Emergency Management at Binghamton University which includes oversight responsibilities for the Office of Environmental Health and Safety. Dave is an adjunct instructor in Binghamton University's Public Administration and Public Health departments.

As an emergency manager, Dave has successfully managed a wide range of incidents including regional flooding, shelter management, utility failures, weather emergencies, pandemic response, and a wide range of other incidents. He has organized and run tabletop and full scale exercises on a number of topics, and has conducted exercises for other higher education institutions. Incident Action Plans, emergency plans and other related documents written by Dave have been adapted for use at a number of other colleges and universities across the country.

Dave has a master's degree in public administration and is a Certified Emergency Manager®. He is the current Vice Chair for the International Association of Emergency Manager's Universities and Colleges Caucus (IAEM UCC), a member of the Advisory Board for the National Center for Campus Public Safety (NCCPS) and has served on the Board of Directors for local non-profit organizations. He is currently a member of the Broome County Hazardous Materials Response Team as well as leader of Binghamton University's on-campus technical rescue team.

He resides in Endicott, New York with his wife Heather and daughter, Emma. Dave's son, Ryan, lives and works in Washington D.C. and son, Tyler, is a junior at Lafayette College in Easton, PA.

PRESENTATION: *Case Study: Lessons Learned from Hosting a Community Mega-Shelter*

In a span of 5 years, Binghamton University twice found itself as the host site for members of the local community as they escaped rising flood waters. When significant portions of New York State found itself experiencing record flooding, thousands of people were evacuated from their homes with very little warning. Over 2,000 members of the community were welcomed to the Binghamton University campus for emergency shelter and care. Operating both a general population and a functional medical needs shelter, Binghamton University was able to utilize the Incident Command System (ICS) to manage this highly complex event.

This case study will present the challenges, obstacles, and lessons learned from Binghamton University's experience while operating mega-shelters during two separate

flooding incidents. From volunteer management, to evacuee services, to the use of the Incident Command System, the presentation will highlight successes and failures experienced along the way.

Chris Fitzgerald,
BARON COUNTY SHERIFF

BIO: Sheriff Chris Fitzgerald is Barron County Wisconsin Sheriff. After graduating from Rice Lake High School and then attended UW Barron and UW Superior colleges. He worked with 4 different police departments within the county, before taking the position of Sheriff in 2008 when he was appointed to the position by then Governor, Jim Doyle. He's been excited to serve ever since.



Chris and his wife, Holly, have two children and one of Chris's passions is to support and help better the county for youth. "We might not be able to fix the life choices older people have made already, but we can work together with our youth to educate them early about their life choices."

PRESENTATION: *Managing The Jaymee Closs Response*

Brian Casey
MINNEAPOLIS POLICE DEPARTMENT

BIO: Brian Casey is the Author of *Good Cop Good Cop* and a police sergeant and director of an Employee Assistance Program. He has a degree in Health Education from the University of Minnesota and over thirty years of experience working as a paramedic, EMS Educator and police officer. His personal experience with critical incidents and his work as a health educator have given him special insight into the health and wellbeing of public safety personnel.



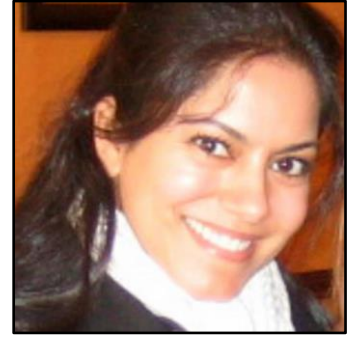
Sergeant Casey directs law enforcement officers to *do good work* and *to be a force for good*.

PRESENTATION: Peer Support: The Force Multiply to Ease Psychological Trauma.

In this talk I describe a way to differentiate Critical Incidents and Traumatic Events from General Mental and Emotional Distress or a Behavioral Health Crisis. Additionally, I share my agency's experience utilizing peer support outreach to aid officers following potentially traumatic events. I would share a one-page how-to guide that includes critical messaging and specific steps to aid conversations. These tools could be utilized by peer support team members or anyone wanting to check-in with people who may have potentially been impacted by psychological trauma.

Dr. Puni Kalra

PHD, CLINICAL PSYCHOLOGIST, MENTAL HEALTH FIRST RESPONDER, SIKH TEMPLE SHOOTING MENTAL HEALTH RESPONSE

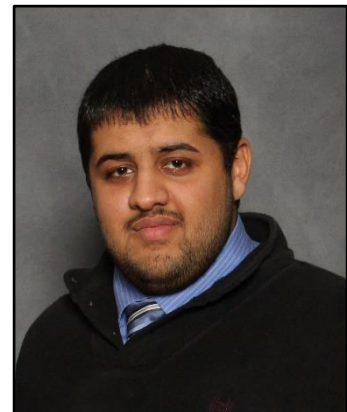


BIO: Puni Kalra has a PhD in Clinical Psychology with a specialization in cross-cultural trauma. For nearly two decades, she has worked with children, women, families, and communities of color who have faced traumatic events. She was a first responder at the Columbine High School shooting in April 1999 and at the Aurora Movie Theater shooting in July 2012. Dr. Kalra is the founder of the Sikh Healing Collective, a mental health relief effort that was created to meet the immediate needs of the Sikh Community in response to the Sikh Temple Shooting in Oak Creek, Wisconsin in August 2012.

Dr. Kalra is currently an Adjunct Faculty at the Center for Creative Leadership where she serves as an Executive Coach and Consultant. She specializes in executive leader assessment and development, team building, emotional intelligence, organizational and cultural change, and strategic planning. Dr. Kalra has a broad client base that spans across 20 countries and includes leaders in the following industries: Law enforcement, health care, education, technology, manufacturing, non-profit, and numerous federal government agencies (e.g. NASA, Air Force, Department of Labor, Department of Justice, Department of Agriculture, and Department of Homeland Security).

Navdeep Sing Gill,

SIKH COMMUNITY LEADER IN WISCONSIN



BIO: Navdeep Gill is the son of one of the founding members of the Sikh Temple of Wisconsin. He was born and raised in southeastern Wisconsin. He is an active member in the Sikh community as a youth committee representative, youth mentor, and as a Sikh interfaith representative. After the attack on Aug 5, 2012, Navdeep stepped up to support the community in its healing. He has been an integral part of providing assistance to the victims and their families. He has continued to take an active role by educating others about Sikhism and working within the community to help those in need. He is currently pursuing a career in medicine and will begin medical school in Fall of 2019.

PRESENTATION: Sikh Temple of WI Shooting: Victim Response & Aftermath

The presentation will review the response and aftermath of the shooting that took place at the Sikh Temple of WI - Oak Creek in August 2012. We will discuss the challenges

faced, short and long-term community impact, mental health response, and lessons learned through a unique cultural lens.

Chief Charles Foulke,
CHIEF OF POLICE, MIDDLETON, WI

BIO: Chief Charles Foulke has been a member of the Middleton Police Department since 1981, the last 5 years as Chief. Chief Foulke is a graduate of the University of Wisconsin and the 228th session of the FBI National Academy.



PRESENTATION: *A Challenging Month in Middleton, WI:* Middleton, Wisconsin's preparation for, response to, and recovery from the August 20, 2018 record flooding and September 19, 2018 active workplace shooter.

Sharon Saia, CSW, MSW
OHIO STATE UNIVERSITY



BIO: Sharon Saia, MSW, LISW-S, is the Director of the Employee Assistance Program and Behavioral Health at the Ohio State University. Sharon has had 30 years of experience in a wide array of mental health settings. She worked at Nationwide Children's Hospital providing services to chronically ill children and their families. While there she obtained her Certified Diabetes Educator (CDE) certificate. Sharon worked in a variety of roles both clinical and operations management across eight states for a national behavioral health and employee assistance program companies. She has been trained in Critical Incident Stress Management (CISM) since 1996, doing debriefing work in both private and public sector organizations. Sharon has been a certified chemical dependency counselor III-E (CCDCIII-E) and is a Certified Therapist in EMDR (Eye Movement Desensitization Reprocessing). Before coming to Ohio State, Sharon worked as a therapist for 10 years at Central Ohio Behavioral Medicine, a private practice, providing services to individuals impacted by trauma, chronic illness, and mental illness. She does training for peer support teams and crisis intervention strategies. Sharon serves on the Board of several organizations, enjoys her family, exercise reading and travel.

PRESENTATION: Trauma Victim/Survivor Psychological First Aid.

PARKING GUIDE

The conference is held at:
Gordon Dining and Event Center
700 W. Dayton St.
Madison, WI 53715

Parking is at attendee's expense. Pay ramps are available nearby. See the map below.

