



UW-Madison Police Department

Policy: 47.3

SUBJECT: UNIVERSITY HOSPITAL-RESPONSE

EFFECTIVE DATE: 12/31/11

REVISED DATE: 05/30/17; 09/16/20

REVIEWED DATE: 04/01/14; 08/01/18; 04/11/19; 06/23/21

STANDARD: CALEA 91.2.1 – 91.2.3

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47.3.1 ROLES & RESPONSIBILITY

47.3.2 EMERGENCY AND NON-EMERGENCY RESPONSE

POLICY:

The University Hospital is governed by the University Hospital and Clinics Authority (UHCA). The UHCA employs security personnel responsible for patrolling the Hospital. The UW-Madison Police Department (UWPD) provides police services to the UHCA, including response to calls for service and follow-up investigations on criminal matters.

DEFINITIONS:

“Combative” refers to an individual who is fighting or eager to fight.

PROCEDURE:

47.3.1 ROLES & RESPONSIBILITY:

- A. Locations contracted for police coverage include UHCA’s portion of the Clinical Sciences Center, as well as the American Family Children’s Hospital.
- B. Police and/or security coverage for the UHCA includes:
 1. Responses to requests for assistance or reporting incidents
 2. Issues acted on by UWPD personnel to protect life, safety or property
 3. Follow up investigations as warranted by UWPD
 4. Problem solving efforts directed at UHCA issues
 5. Police incident management
 6. Assistance in yearly formal planning with the Department of Corrections
 7. Access to dispatch, alarm monitoring and radio system services
 8. Providing training for UHCA personnel
 9. Police Staffing for the University Hospital Emergency Department.
- C. UWPD employs sworn and non-sworn personnel to patrol the Health Sciences Learning Complex, adjacent to the Hospital. Police Officers are assigned to work in the UHCA Emergency Department, per the current agreement between UHCA and UW-Madison Police Department.

47.3.2 EMERGENCY AND NON-EMERGENCY RESPONSE

- A. Emergency incidents at the Hospital and adjoining property include in-progress crimes, certain critical alarms, combative patients, elevated threat level in the Emergency Department, and any other life-threatening situation. Emergency equipment may be utilized by responding police officers in accordance with existing department written directives
- B. Non-emergency calls for services at the University of Wisconsin-Hospital are those that do not require a quick response for preservation of life or property. Non-emergency response for calls at the Hospital and adjoining property is appropriate when crimes are not in progress, where no one remains in jeopardy as a result of the activity, [REDACTED]
[REDACTED] When responding to any calls of this nature, all police units shall be operated in accordance with traffic regulations. Emergency equipment shall not be used unless the nature of the incident changes or the equipment is required for visibility at the scene. [REDACTED]
[REDACTED] Hospital security may determine a police officer is not needed to respond. For calls regarding criminal matters, the responding police officer should notify Hospital security of the incident, if it is determined to be not of a sensitive investigative matter. In cases where notification is not made, the Field Services chain of command shall be notified and shall notify Hospital administration of the incident.

- C. In the event the Police Department is requested to respond to assist in providing for the safety of medical staff or patients who present behavior problems (covered under the Emergency Medical Treatment and Labor Act or otherwise):
 - 1. The Department Communications Center receives emergency and other phone calls directly from the University Hospital.
 - 2. Issues involving combative patients shall be dispatched to police as a priority call.
 - 3. All police officers are trained in team stabilizations methods and the concept of operating under the authority of a team led by a medical doctor.
 - 4. The initial police officers to arrive shall determine if more officers are required.
 - 5. After assistance is provided, the primary investigating officer shall complete an incident report.

- D. Officers responding to infant abductions from the Hospital shall respond as a priority in an effort for safe recovery and investigation. Responding officers shall follow the Department Missing Person Investigations directives. The Hospital maintains response procedures for such incidents.